

Scrutiny Board 4

9th February 2023

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Head of Fleet and Waste Services

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Update on:-

- Industrial Action
- Christmas Collections 2022

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Industrial Action

January 5th 2022 – HGV Drivers from Unite the Union commenced a strike relating to pay

Around 65 drivers took part in the action

With minimal driver resource available collections of recycling and garden waste were suspended with immediate effect

Strike ended 31st August 2022 following a long period of negotiation with Unions

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Industrial Action



Pop Up Sites

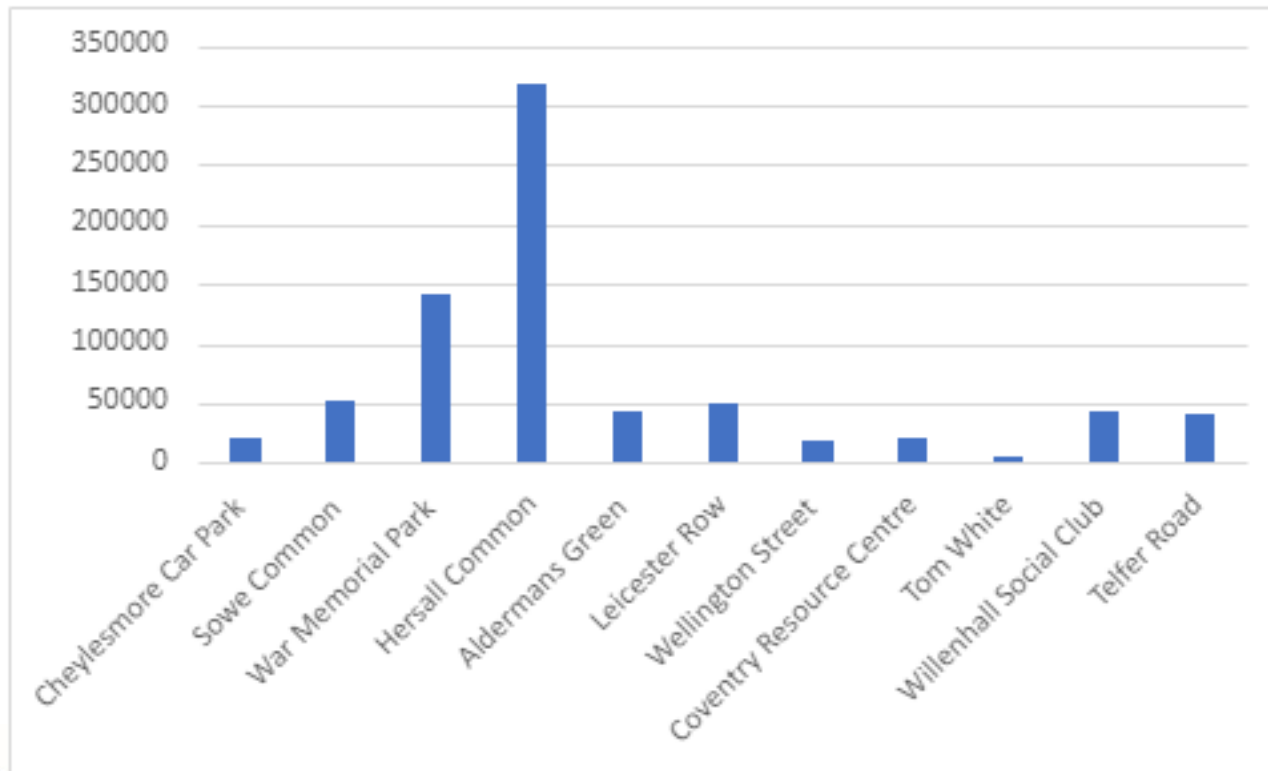
29th December 2021 – first 4 sites opened to reduce the impact of the planned strikes on residents

Between January and April new locations were identified across the City – 11 sites

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Industrial Action

Pop Up Sites



751,614 visits

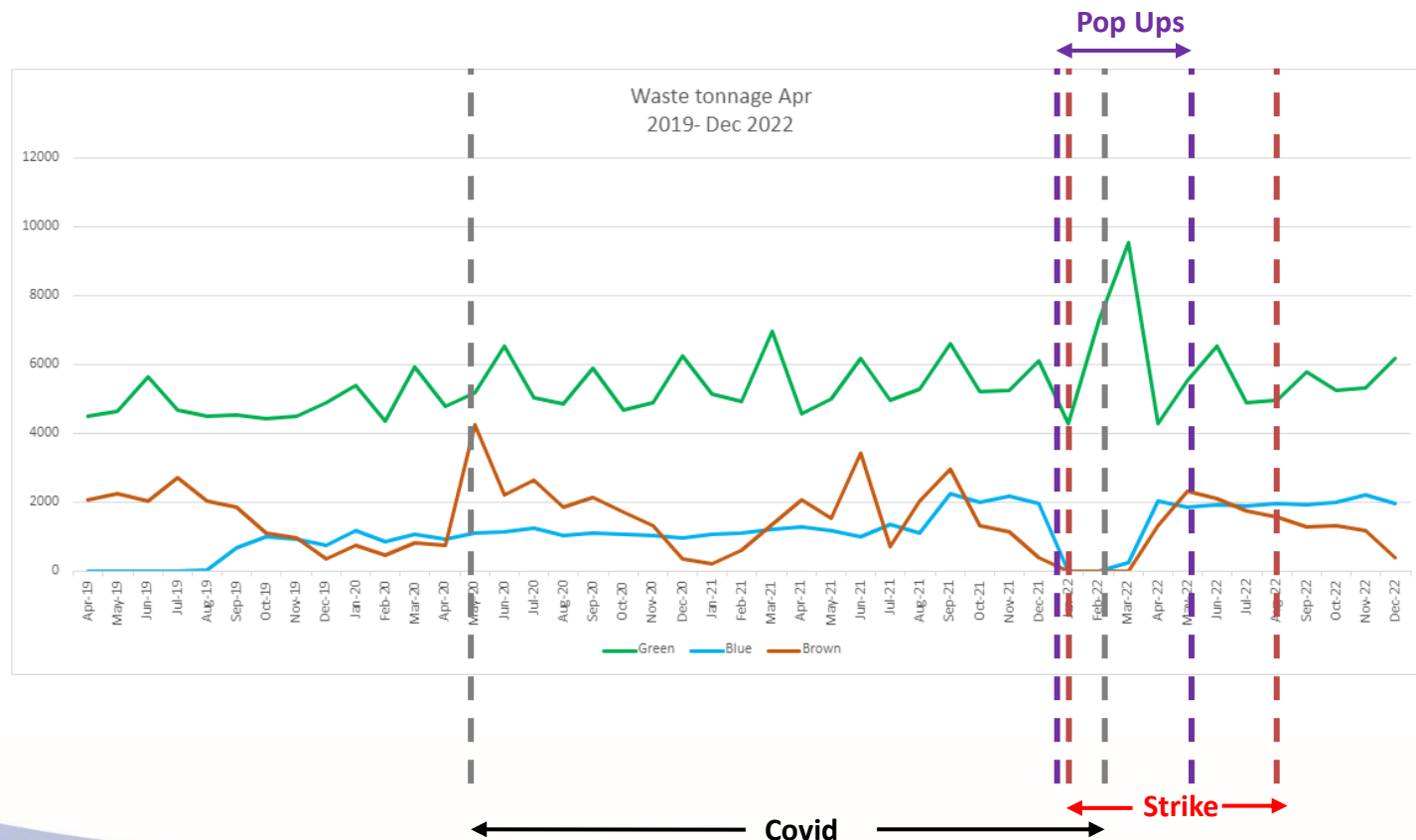
5327 tonnes

£1.5 million

Waste Services

Industrial Action

Tonnages



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Industrial Action

Impact on recycling

	Q1	Q2	Q3	Q4	Annual Total
	2020/21	2020/21	2020/21	2020/21	2020/21
HH waste sent for recycling, reuse or composting	12,913.40	13,091.63	9,694.40	8,888.67	44,588.10
Total HH Waste Collected	34,241.11	34,731.73	30,758.36	31,500.87	131,232.07
Reuse, Recycling and Composting Rate	37.7%	37.7%	31.5%	28.2%	34.0%

	Q1	Q2	Q3	Q4	Annual Total
	2021/22	2021/22	2021/22	2021/22	2021/22
HH waste sent for recycling, reuse or composting	13,424.33	11,950.82	8,500.23	1,100.27	34,975.65
Total HH Waste Collected	35,328.81	33,021.64	28,637.97	25,276.89	122,265.31
Reuse, Recycling and Composting Rate	38.0%	36.2%	29.7%	4.4%	28.6%

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Industrial Action

Financial Impact

Cost of pop ups – January to May £1.5 million

Loss of commercial waste income – Circa £1.5 million

Cost of TWW – April to September £3.365 million

Savings associated with salaries and reduction in waste disposal circa £1 million

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Christmas Collections

Historically

The introduction of alternate weekly collections meant that the delivery of the service over the Christmas and New Year period became more challenging

No collections on the week between Christmas and New Year and heavily reliant on agency staff and volunteers to cover non contractual working days

Schedules were designed to ensure that all residents received a collection of their green lidded bin both before and after Christmas

Clear sacks distributed to all residents to allow for additional recycling after Christmas



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Christmas Collections

2022

New waste services agreement as part of the strike negotiations

Made collections on the week between Christmas and New Year compulsory in return for a one off payment

106 staff signed up for the change meaning that collections were carried out with no changes and no delays for residents

No clear sacks required



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Christmas Collections

2022

Complaints

2021/22		Dec	Jan	Total
	Collections - Crew behaviour	28	48	76
	Collection - Food and Garden (brown lidded bin)	5	3	8
	Collections - Recycling (blue lidded bin)	20	3	23
	Collections - Refuse (green lidded bin)	26	89	115
Total				222
2022/23				
	Collections - Crew behaviour	13	14	27
	Collection - Food and Garden (brown lidded bin)	0	4	4
	Collections - Recycling (blue lidded bin)	3	1	4
	Collections - Refuse (green lidded bin)	10	2	12
Total				47



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Christmas Collections

Financial Impact

Ongoing Savings

No temporary staff requirements

No clear sacks

Around £150, 000 +/-

No calendars

One off Cost 2022

Christmas buyout - £4,000 per person (Funded from reserves)

106 people



Thank you

Any Questions?